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Health and Social Care Scrutiny Board (5)  
Cabinet Member

07 October 2015  
12 October 2015

**Name of Cabinet Member:**

Cabinet Member for Health and Adult Services – Councillor K. Caan

**Director Approving Submission of the Report:**

Executive Director, People

**Ward(s) affected:**

All

**Title:**

Adult Social Care Annual Report 2014/15 (Local Account)

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**Is this a key decision?**

No.

This is a report of performance for 2014/15 and no recommendations are made that have significant financial or service implications.

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**Executive Summary:**

The Adult Social Care Annual Report 2014/15 (Local Account) describes the performance of Adult Social Care and the progress made against the priorities for the year.

Although there is not a statutory requirement to produce an annual report, it is considered good practice as it provides a public record of the performance of Adult Social Care to local citizens. The report also provides an opportunity to be open and transparent about the successes and challenges of the year and to show how outcomes are improving for those supported through Adult Social Care. The production of an annual report is part of the Local Government Associations (LGA) approach to Sector Led Improvement, launched in 2011. This approach was launched following the removal of national targets and assessments with the aim of driving improvement through self-regulation, improvement and innovation.

In the completion of the 2014/15 report, engagement activity has been undertaken with Healthwatch Coventry, the independent champion for health and social care in Coventry alongside Partnership Boards across Adult Social Care in order to obtain feedback about our progress on last year's priorities and to enable discussion on key areas of activity for the coming year.

Feedback on readability and content was also noted and as a result of this the 2014/15 Annual Report is shorter than previous years.

**Recommendations:**

1. Health and Social Care Scrutiny Board (5) is asked to:
  - (i) Consider the report and submit any comments to Cabinet Member for their consideration on the content of the report
  
2. Cabinet Member is asked to:
  - (i) Consider comments from the Health and Social Care Scrutiny Board (5)
  - (ii) Approve the publication of the Adult Social Care Annual Report 2014/15 (Local Account)

**List of Appendices included:**

Appendix One - Adult Social Care Annual Report 2014/15 (Local Account)

Appendix Two - Healthwatch commentary

**Background papers:**

None

**Has it been or will it be considered by Scrutiny?**

Yes – Health and Social Care Scrutiny Board (5) on 07 October 2015.

**Has it been or will it be considered by any other Council Committee, Advisory Panel or other body?**

No

**Will this report go to Council?**

No

## Report title: Adult Social Care Annual Report 2014/15 (Local Account)

### 1. Context (or background)

- 1.1 The Local Government Association (LGA) launched its approach to Sector Led Improvement in 2011. This approach was launched following the removal of national targets and assessments with the aim of driving improvement through self-regulation, improvement and innovation. As part of this approach to Sector Led Improvement the expectation that an Annual Report is produced by all local authorities with Adult Social Care responsibilities was described by the Department of Health in the Adult Social Care Outcomes Framework (ASCOF) 2011/12.
- 1.2 The production of an Annual Report is not a statutory requirement, nor has any statutory guidance been issued by central Government on its content or style. The first annual report in Coventry was produced for 2010/11 with a report being produced every year since.
- 1.3 In Coventry the Local Account will be called an Annual Report. It is considered that 'Annual Report' is more easily recognisable and accessible language than 'Local Account'. The Annual Report describes the performance, reflects on achievements and considers the challenges for Adult Social Care. It is intended to provide assurance to the people of Coventry, Elected Members and partners, that Adult Social Care is delivering its objectives and is achieving positive outcomes for people in Coventry.
- 1.4 In producing the report it is important that the Council understands whether the support offered to people is making a difference. Adult Social Care is committed to 'Making it Real', a national, sector-wide commitment that sets out what people want to see and experience and what they would expect to find when support services are personalised. To address this agenda the Annual Report is structured around the 'Making it Real' themes, which are as follows:
  - **Information and advice:** having the information I need, when I need it
  - **Active and supportive communities:** keeping friends, family and place
  - **Flexible integrated care and support:** my support, my own way
  - **Workforce:** my support staff
  - **Positive risk enablement:** feeling in control and safe
  - **Personal budgets and self-funding:** my money
- 1.5 The content of the Annual Report is informed by what people who receive services and their carers and families tell the Council about their care and support. A number of case studies and direct quotes have been used to demonstrate the impact Adult Social Care, and its partner agencies, has on individuals and their families. Those who have commented on previous reports have consistently stated that case studies are an important aspect of the report, as they help to demonstrate positive outcomes for individuals and the difference it has made to their lives.
- 1.6 The Annual Report also identifies the key challenges for Adult Social Care, for example ensuring our workforce continues to develop its knowledge and expertise to work with people in a way that is truly personalised and supports their well-being. This includes reviewing how we support people with the individual being very much at the centre and continuing to manage with a reducing financial resource.

## **2. Options considered and recommended proposal**

- 2.1 An Annual Report provides the opportunity to evidence and communicate Adult Social Care's performance in an accessible and transparent way as part of an overall approach to Sector Led Improvement. It is therefore recommended that the Annual Report for 2014/15 is endorsed by Cabinet Member (Health and Adult Services) and made publicly available.

## **3. Results of consultation undertaken**

- 3.1 The content of the Annual Report has been developed using feedback from people who use services regarding the support they receive from the Council and other partner organisations in the city.
- 3.2 During the development of the Annual Report, views on potential content alongside feedback on progress made and future priority areas were obtained. These views were gathered from the Older People's Partnership, Learning Disabilities Partnership Board and the Physical and Sensory Impairment Partnership. Healthwatch Coventry was also invited to comment on an early draft of the report.

## **4. Timetable for implementing this decision**

- 4.1 Once approved, the Annual Report will be published on the Council's internet pages and shared with partners.

## **5. Comments from the Executive Director, Resources**

### **5.1 Financial implications**

There are no direct financial implications arising from the Annual Report. The cost of issuing the report will be met from within existing budgets.

### **5.2 Legal implications**

There are no direct legal implications arising from the Annual Report.

The publication of the report is in accordance with the 2011 Department of Health recommendation that all local authorities' Adult Social Care directorates publish an Annual Report. This shows how the local authority performed against quality standards, and what plans have been agreed with local people for the future.

## **6. Other Implications**

### **6.1 How will this contribute to achievement of the Council's key objectives / corporate priorities (corporate plan/scorecard) / organisational blueprint / Local Area Agreement (or Coventry Sustainable Community Strategy)?**

This Annual Report demonstrates the progress of Adult Social Care in maintaining and improving outcomes for the population of Coventry. This progress contributes to the Council's objectives of citizens living longer, healthier, independent lives and contributes to the priorities in the Council Plan to protect the city's most vulnerable people.

## 6.2 How is risk being managed?

A range of risks are presented in the delivery of Adult Social Care services which are managed through the directorate and corporate risk registers, in conjunction with partners across the city. Regular reviews of each risk are undertaken, and mitigating actions put in place to ensure the overall risks are reduced as much as possible.

## 6.3 What is the impact on the organisation?

There is no direct impact on the organisation.

## 6.4 Equalities / EIA

An Equalities Impact Assessment is not appropriate for this report. Equality Impact Assessments have been built into the delivery of work within Adult Social Care. There has been a continued drive to embed equality and diversity within operational practice, commissioning plans and performance monitoring.

## 6.5 Implications for (or impact on) the environment

None

## 6.6 Implications for partner organisations?

There are no direct impacts for partner organisations. The Annual Report provides an overview of Adult Social Care's performance and provides assurance to partners that objectives are being achieved.

### Report author(s):

#### Name and job title:

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#### Directorate:

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<b>Contributor/approver name</b>	<b>Title</b>	<b>Directorate or organisation</b>	<b>Date doc sent out</b>	<b>Date response received or approved</b>
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David Watts	Assistant Director, Adult Social Care (Operations)	People	05.08.15	05.08.15
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Ewan Dewar	Finance Manager	Resources	05.08.15	11.08.15
Janice White	Senior Solicitor	Resources	05.08.15	25.08.15
Brian M. Walsh	Executive Director	People	04.09.15	07.09.15
Councillor K. Caan	Cabinet Member (Health and Adult Services)	-	04.09.15	07.09.15

This report is published on the Council's website:

[www.coventry.gov.uk/meetings](http://www.coventry.gov.uk/meetings)

## **Appendices**

Adult Social Care Annual Report Summary 2014/15 (Local Account)  
Healthwatch commentary